

# Details of Additional Official

**USE THIS FORM TO:** complete information on each additional official (director, beneficial owner / controlling person, signatory, trustee, partner, guarantor, etc.). Please complete all questions and sections of this application. Please print and use a black ink pen.

**This completed form is to be linked to the application in the name of:**

Please indicate your role in relation to the above application:

Signatory	Director	Beneficial Owner / Controlling Person	Guarantor
Association / Co-Operative member	Trustee	Executor or Administrator	Partner
Other (please specify)			

If a Director - please provide your personal Director ID number:

## 1 IDENTITY VERIFICATION

You will be required to provide information that allows us to electronically verify your identity. Information required includes Driver's License, Passport and or Medicare card details.

If the information provided as above fails our electronic identity test or you choose not to provide relevant data, you will need to visit a branch or use an approved certifier to have your identity verified. This could delay the opening of any account or service.

**We'll need to verify personal identity:**

Everyone nominated in this application as a signatory, specified official or beneficial owner / controlling person must provide information that allows us to verify their identity.

We will ask each of these people to consent to us disclosing information they provide (including their name, address, and date of birth) to government agencies and credit reporting bodies, who will use these details to confirm whether the information provided in this form matches their records. If information can't be verified electronically, or if the individual doesn't consent to electronic ID, they will need to visit a branch or use an approved certifier to have their identity verified. This could delay the opening of any account or service.

## 2 ADDITIONAL OFFICIAL DETAILS

I am at least 18 years of age or older.

Title      Surname      Given name(s)

Are you an existing Great Southern Bank customer?      No      Yes - Customer number:

Date of birth      Email address      Employment status:

**Identification** - provide details of 2 documents:

Drivers licence number	Drivers licence card number:	State of issue
Passport number	Passport country of Issue	Medicare card number
Home phone	Work phone	Mobile phone
Unit number	Street number	Street name and type
Suburb	State	Post Code

### 3 TAX RESIDENCY

Are you a resident of Australia for tax purposes? Yes No  
 Are you a resident for tax purposes in any other jurisdiction? Yes No (**Note** – U.S. citizens are considered tax residents of the U.S.)  
 If Yes, please provide the country(ies) of tax residency and your TIN for that (each) country.

If a TIN is not provided, please select a reason from the following options:

- **A:** The Country does not issue TIN's
- **B:** I do not have a TIN for this country
- **C:** The country does not require me to disclose my TIN (**Note:** Only select this reason if the domestic law of the jurisdiction does not require the disclosure of the TIN issued by the jurisdiction.)

If you are a US tax resident, a US TIN **must** be provided.

	Country of Tax Residence	TIN (see note (b) below)	Reason A, B or C if no TIN
1			
2			
3			

If reason B provided, please explain why you're unable to obtain a TIN:

1	
2	
3	

Australian financial institutions (such as Great Southern Bank) are required under the Foreign Account Tax Compliance Act (FATCA) and Common Reporting Standard (CRS) to report on accounts held by their foreign account holders. To accurately report to the ATO, Great Southern Bank requires information regarding your tax residency and Tax Identification Number. For further information on the reasons for collecting this information please refer to the ATO website: <https://www.ato.gov.au/Individuals/Investments-and-assets/In-detail/Foreign-tax-resident-reporting/>

(a) Generally, all U.S. citizens and U.S. residents are treated as U.S. tax residents. The link below provides an overview of the tax residency rules applicable in jurisdictions that are committed to automatically exchanging information under the CRS: <http://www.oecd.org/tax/automatic-exchange/crs-implementation-and-assistance/tax-residency/#d.en.347760>

(b) The TIN is a number assigned by a government to an individual or business for identification and record keeping purposes. For example, a tax file number in Australia or a Social Security Number in the U.S. For CRS, this includes the functional equivalent in the absence of a TIN. The link below provides an overview of domestic rules in certain jurisdictions governing the issuance, structure, use and validity of TINs or their functional equivalents: <http://www.oecd.org/tax/automatic-exchange/crs-implementation-and-assistance/tax-identification-numbers/#d.en.347759>

### 4 CONSENT TO ELECTRONIC VERIFICATION OF IDENTITY

I hereby consent to Great Southern Bank sharing the information I've provided to a third-party verification service to verify my identity electronically.

By proceeding with this application you consent to Great Southern Bank:

- Providing your name, date of birth, address and details of your ID documents to third party verification services such as GreenID, Equifax and the government's Document Verification Service. These services may, in turn, share your information with the issuer or official record holder of your ID documents via third party systems to help them to make a match.
- Providing your name, date of birth and address to credit reporting bodies such as Illion, Equifax or Experian. We may either do this directly or via one of the services mentioned above (please note that this isn't a credit check and doesn't in any way affect your credit history).
- Accessing information (including payroll and superannuation information) held by third parties as your intermediary and in accordance with the Australian Privacy Principles and our Privacy Policy for the purpose of identity verification and fraud prevention.

These third parties will assess whether the information you provided matches the information held or accessible by them and will provide us with their assessment. This level of due diligence is required by the Anti-Money Laundering and Counter-Terrorism Act 2006.

If you don't consent to having your identity verified electronically, we will need to verify your ID manually another way.

## 5 PRIVACY NOTICE

In this privacy notice, “we”, “us”, “our” means Great Southern Bank a business name of Credit Union Australia Limited, CUA Management Pty Ltd and Credicorp Insurance Pty Ltd (“Great Southern Bank”).

### How we collect your personal information

We collect information directly from you and from third parties. Those third parties are listed below. Every time you apply for a product or service, we’ll let you know what information we need and who we will collect it from.

### Why we collect your personal information

We use your information to identify you, assess your credit worthiness, set up and manage your membership, accounts and relationship with Great Southern Bank (including related rewards and insurance programs) and to undertake research and development. In many instances, collection of your information is required by law, for example, under the Anti-Money Laundering and Counter Terrorism Financing Act 2006, the Insurance Contracts Act 1984, and the National Consumer Credit Protection Act 2009. Without collecting your information, we may not be able to provide you with our products.

We also use your information for other purposes, including keeping you informed about products and services issued or distributed by Great Southern Bank and trusted third parties.

### Who we share information with

We may collect and disclose your personal information from and to third parties including:

- Our agents, assignees and contractors
- Our service providers including those used for identity verification, software/IT support, account management (including payments), mailing material to you, member and product research and accounting, legal and audit services
- Your referees, employers and tax agents
- Government agencies, including the Australian Taxation Office and exchanged with tax authorities in other jurisdictions, as required
- Courts and dispute resolution schemes
- Great Southern Bank Group entities
- Credit reporting bodies and other credit providers

- (including second mortgagees)
- Managers and funding providers of securitisation facilities
- Insurers and re-insurers for policies taken out through Great Southern Bank
- Organisations involved in the administration of our rewards programs
- Debt collection agencies, settlement agencies and valuers
- Guarantors and joint borrowers
- Other organisations with your consent

We also share limited information, such as your email address, with data aggregators and analysts (including social media and virtual community providers). This helps us provide you with more personalised and timely communications. If you’re uncomfortable with this, please let us know and we won’t use or share your information in this way.

We may also disclose your personal information to trusted third parties depending on the products or services you want. We’ll tell you who they are when you apply for that product or service and refer you to their privacy policy. Some of our service providers are located overseas. Our privacy policy lists the countries where they’re located.

### Further information and Notifiable Events

The Great Southern Bank Group Privacy Policy and our Privacy page at [www.greatsouthernbank.com.au/privacy-policy](http://www.greatsouthernbank.com.au/privacy-policy) or in hard copy on request, includes details about:

- how you can access your information.
- how you can correct information you believe to be inaccurate or incomplete.
- credit reporting including the name and contact details of credit reporting bodies to which we disclose your information, the types of information we disclose and your rights in relation to that information.
- what to do if you believe that we have breached the Privacy Act, Australian Privacy Principles, or the Privacy (Credit Reporting) Code, and how we will handle your complaint; and
- information about our rights and your rights in respect of your credit information (including in respect of default, access and correction, direct marketing and fraud).

All privacy queries can be referred to our Privacy Dispute Officer by emailing [privacydisputes@gsb.com.au](mailto:privacydisputes@gsb.com.au), phoning 133 282, or writing to GPO Box 100, Brisbane QLD 4001

## 6 ACKNOWLEDGEMENT AND CONSENTS

I acknowledge and/or consent to each of the below:

- a) I hereby consent to Great Southern Bank sharing the information I've provided to a third-party verification service to verify my identity electronically. This will include sharing records with government agencies, and my name, address and date of birth with credit reporting bodies, who will use the information to confirm whether or not they match records held by those agencies and bodies. If my verification fails, or if I do not consent to electronic verification, I understand that I will need to provide my identity documents to a bank staff member or a bank approved certifier.
- b) Any information I provide to Great Southern Bank during my relationship will be true and complete and I will not withhold any information on my financial position or commitments, or any change in my/our financial position or commitments that may be of interest to Great Southern Bank.
- c) If relevant to my role, I agree to pay any fees or charges.
- d) I agree that Great Southern Bank may send me documentation, notices and statements electronically.
- e) I consent to signatories being issued with a Visa Debit Card where requested.
- f) If relevant to my role, I will receive statements every six months unless I request more frequent statements.

### Tax Residency Declaration

- a) I undertake to notify Great Southern Bank within 30 days of any change in circumstances which affect my tax residency status and cause the information provided in this application and any other forms (if applicable) to become incomplete and incorrect.
- b) I declare the information relating to my tax residency to be true and correct.
- c) I acknowledge that the information contained in this form and other information regarding accounts I hold may be provided to the Australian Taxation Office and exchanged with tax authorities of other jurisdiction(s) of which I am tax resident pursuant to intergovernmental agreements to exchange financial account information.
- d) I will seek independent advice if I am not sure of my tax residency. I acknowledge that Great Southern Bank cannot provide tax advice to customers.

**Note:** If you do not wish to receive marketing communications from us, please let us know by calling us or visiting your Great Southern Bank branch.

## 7 CONDITIONS AND AUTHORISATION




- a) Relevant to my role associated with the application detailed on page 1, I agree to become a Great Southern Bank customer.
- b) Relevant to my role associated with the application detailed on page 1, I agree to become a member of Credit Union Australia Limited (if applicable) and being bound by the Constitution which is available at [www.greatsouthernbank.com.au](http://www.greatsouthernbank.com.au).
- c) I agree for my personal information to be collected, used and disclosed in accordance with Great Southern Bank's privacy policy
- d) I agree to reviewing Great Southern Bank's Terms and Conditions and Schedule of Fees brochures which are available at [www.greatsouthernbank.com.au](http://www.greatsouthernbank.com.au) and being bound by those terms
- e) I have been informed that fees & charges apply to accounts and further information has been provided where requested.
- f) I agree to any authorised signatories registering for Online Banking Access (if requested).
- g) All information provided by me and or accompanying this application is true and correct.
- h) I acknowledge that I have read, understood and agree to the conditions in the declarations in section 6 & 7.

Signature

Date

I **do not** consent to electronic verification of my identity. My signature is therefore only for Great Southern Bank to record my specimen signature.

### Once you have completed this form:

-  Drop into a Great Southern Bank branch with your documents and signed application.
-  Contact our Call Centre on 133282 to arrange next steps
-  **Mail it:** with copies of your documents to Great Southern Bank GPO Box 100, Brisbane QLD 4001

### We're here to help

If you need assistance completing this form, call us on **133 282** or drop into your local branch.

### OFFICE USE ONLY

Customer number: